

Obligation	Type of public charge point	Lead time	Provision
Contactless payment	New 8kW, existing 50kW, any existing private charge point that becomes public (on site by site basis)	1 year	Regulation 5
Option to pay through at least one roaming provider	All	2 years	Regulation 6
99% reliability (annual average across rapid charger network)	50kW	1 year	Regulation 7
Regular reporting	50kW	From 2025 (first report for calendar year 2025 by 14 January 2026)	Regulation 8
Staffed 24/7 telephone helpline	All	1 year	Regulation 9
Open data (using Open Charge Point Interface (OCPI))	All	1 year	Regulation 10
Price display in p/kWh	All	From 24 November 2023	Regulation 11