

Pressing priorities and positive results

Finding you the perfect match: how we paired a public sector client with specialist paralegal consultants to support with an influx of FOI requests

We supported a leading public sector client facing a surge in Freedom of Information (FOI) requests by rapidly sourcing specialist paralegal consultants. Our team mobilised within two weeks, providing future AG trainees who integrated seamlessly and delivered exceptional results. The assignment, initially planned for six months, was extended twice due to outstanding feedback and ultimately lasted over a year. Our consultants' resilience, professionalism, and positive team spirit ensured the client's compliance needs were met under pressure.



INTRODUCTION

Our public sector client was confronted with a sharp increase in Freedom of Information (FOI) requests, creating an urgent need for additional paralegal support. Recognising the challenge, our specialist paralegal sourcing team acted swiftly, sourcing two highly capable consultants within just two weeks of the initial conversation. Both consultants were future AG trainees, selected for their expertise and adaptability.

WHAT HAPPENED

The consultants joined the client's team and quickly became integral members, demonstrating exceptional work delivery and fitting into the team culture with ease. Their assignment, originally scheduled for six months, was extended twice due to their performance and the client's ongoing requirements. Over the course of more than a year, they managed a high volume of FOI requests, consistently meeting demanding deadlines norms.

THE OUTCOME

The client praised our consultants for their significant contribution, highlighting their dedication, competence, and ability to remain calm under pressure. Their camaraderie and humour helped foster a positive working environment, even during periods of intense workload. The successful partnership ensured the client maintained robust information compliance throughout a challenging period.

